Complete Photo Match

Archived Content

The information on this page is out of date. However, some of the content may still be useful, so we have archived the page.

You must obtain a copy of the front and back of the employee's document and retain it with their Form I-9, Employment Eligibility Verification, if an employee presents a:

- *U.S. Passport or Passport Card;
- Permanent Resident Card (Form I-551); or
- Employment Authorization Document (Form I-766).

Compare the photo displayed in E-Verify with the employee's Form I-9 photo document or copy of the document and determine if the photos are reasonably identical. The photos should be identical with only minor variations in shading and detail between the two photos.

Note: Compare the photo displayed in E-Verify with the employee's Form I-9 photo document, not to the actual employee.

Select the option next to the appropriate response and click **Continue to Case Results** or **Save & Exit**. Select Yes if photo matches and click Continue to case results.

If you select 'No, this photo does not match' or 'No photo displayed,' E-Verify prompts you to upload a copy of your employee's document.

- Note: E-Verify will request a copy of the front and the 1 back of your employee's:
 - Permanent Resident Card (Form I-551); or
- Employment Authorization Document (Form I-766).

*If the document presented is a U.S. Passport or Passport Card, E-Verify will request a copy of the passport ID page and the passport barcode page.

Note: Only select 'No photo displayed' if E-Verify displays nothing at all or it displays something other than a photo of a person, such as a photo of a document.



E-Verify



NOT AN E-VERIFY USER?

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Complete Photo Match





Click Continue or if you need more time click Save & Exit to exit the case.

 Note: If you select Save & Exit, any uploaded 2 documents will not be saved and must be uploaded again.

To close this case, select the appropriate option indicating why you are closing this case, and select Close Case.

You can locate the case later under **View/Search Cases**. See the <u>View and Search Cases in E-Verify Job Aid</u> for more information.

See the <u>Process and Refer a Tentative Nonconfirmation</u> (<u>TNC</u>) Job Aid for instructions on how to process a TNC result in E-Verify.

Verify Employee		
Enter Form I-9 Information	Upload John's U.S. Passport or Passport Card Because there was no photo found for John Dee, submit a valid photo of John's Passport by uploading images from your commers. The faces has a for set of the one analysis from SMB.	
Review Case 1. Please upload the Passport ID page.	1. Please upload the Passport ID page.	
Case Results	Browse	
	2. Please upload the Passport Barcode page.	
	Browse	
	Continue Save & Brit Close Case	
8 😚	Last Logic 02/24/2022 87.59 AM	
J.S. Department of Homeland Security U.S.	Citizenship and Immigration Services Accessibility Download Viewers Provide Website Feedback	

E-Verify Are You Sure? Selecting this option will result in a closed case for John letermination.	
Are You Sure? selecting this option will result in a closed case for John letermination.	Dee prior to an eligibility
Selecting this option will result in a closed case for John letermination.	Dee prior to on aligibility
	boe, prior to an engibility
When creating a new case:	
 Employers may not create a new E-Verify case usi acceptable documents were already provided and 	ing different documents if d recorded on Form I-9.
 Employers are required to make copies of the fror passport cards, Permanent Resident Cards (Form Authorization Documents (Form I-766) presented their Form I-9. 	nt and back of all U.S. passports, 1-551), and Employment I by employees and retain them with
	Cancel Continue
Why Are You Closing This Case?	
The information entered was not correct. I am choos	sing to close this case.
The employee voluntarily quit working for the employ	yer.
Other (full explanation required below)	



NOT AN E-VERIFY USER?

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