

### www.E-Verify.gov

### E-Verify for Web Services Users Employers, Agents/Developers, Clients

E-Verify gives me peace of mind about my workforce.

In just a few clicks, E-Verify quickly confirms an employee's eligibility to work in the U.S.









# Disclaimer

This presentation is intended for E-Verify employers and their designated agents. This presentation provides basic guidance about the rules and responsibilities during the employment eligibility verification process. For more information visit the <u>e-verify.gov</u> website.

*This presentation is not intended for members of the media. For all media inquires visit the <u>U.S. Citizenship and Immigration Services Media Contacts</u> webpage.* 





# Section I: Form I-9 Highlights

## Section II: E-Verify Basics and Static Demo

### Section III: E-Verify Web Services

# Section IV: Additional Information



# Section I: Form I-9 Highlights

# Requirements

## Form I-9 and E-Verify

### Form I-9 Assistance



# **Form I-9 Requirements**

# All U.S. employers must have a Form I-9 on file for all current employees.

The revised form has a revision date of July 17,2017N\*. All employers must use this revised form for all newly hired employees and any necessary reverification.

\*<u>Exception</u>: Employers are not required to have Forms I-9 for employees hired on or before November 6, 1986.

You may delegate the authority to complete Form I-9 to a responsible agent, however, you will retain liability for any errors.



# Form I-9 and E-Verify

- Section 1 Employee Completes
- Section 2 Employer Completes
- Section 3 Reverification and Rehires
- Employee's SSN Required for E-Verify
- Employee's E-mail Address Beneficial
- List B Documents Photo Required
- Photo Matching Documents Copy/Retain
- Hire Date First Day of Work for Pay



# **Form I-9 Assistance**

# I-9 Central

- 🚽 Download Form I-9
- Handbook for Employers
- Questions & Answers
- 🚽 Customer Support
- Form I-9 Webinar Schedule





# Section II: E-Verify Basics/Static Demo

- What is E-Verify?
- 🖌 Enrollment
- Access Methods
- Connection Methods
- 🚽 E-Verify Demo
  - Creating a case
  - Closing a case
  - Tentative Nonconfirmation (TNC) Procedures





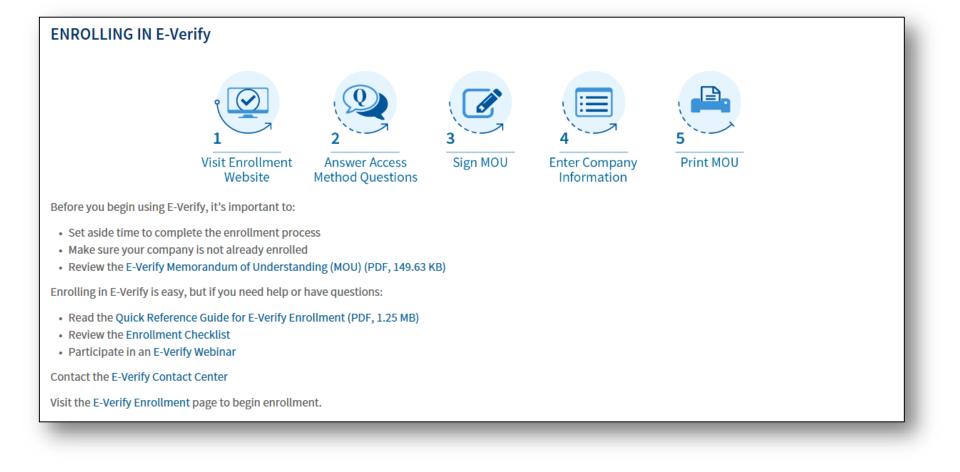
# What is E-Verify?

- Free web-based service that's fast and easy to use
- Electronically verifies the employment eligibility of
  - Newly hired employees
  - Existing employees assigned to work on a qualifying federal contract
- Partnership between the U.S.
   Department of Homeland
   Security (DHS) and the Social
   Security Administration (SSA)



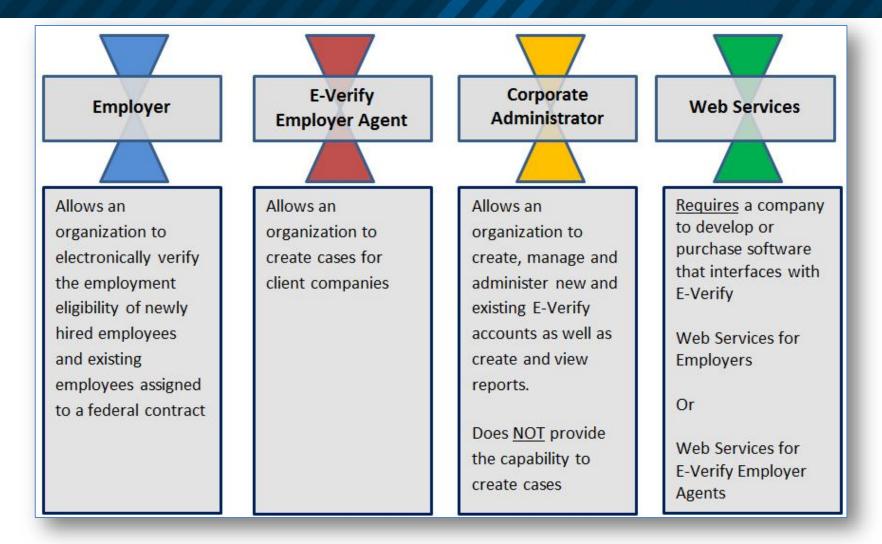


# **Enrollment Resources**





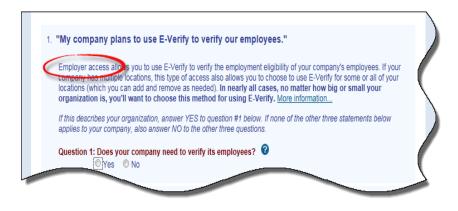
# **Access Methods**



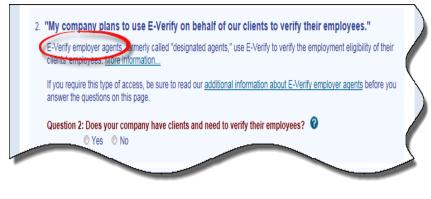


# **Enrollment Questions**

• Question 1: E-Verify Employer Access



• Question 2: E-Verify Employer Agent (EEA) Access





# **Enrollment Questions (con't)**

### • Question 4: E-Verify Web Services (WS) Access



 E-Verify Web services access requires software development to interface with E-Verify



# **Connection Methods**





### 🚽 Web Browser

- Connect directly to E-Verify via internet
- Web Services (WS)
  - Connect to E-Verify via software developer's interface
  - Requires WS employer and WS E-Verify employer agent accounts to have both connection methods

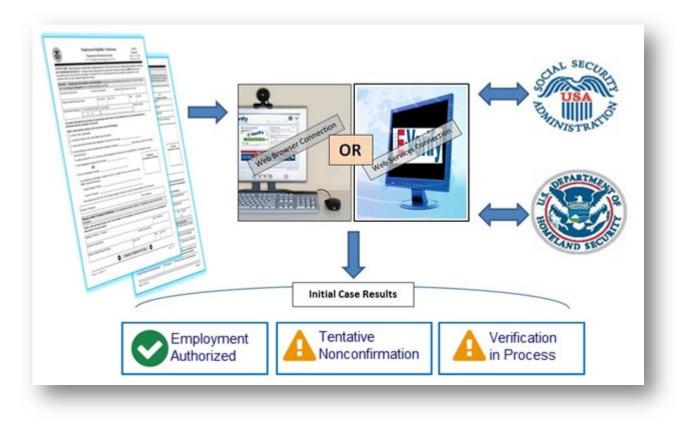


# **Participation Poll**

# Please respond to the poll question that will pop up on your screen.

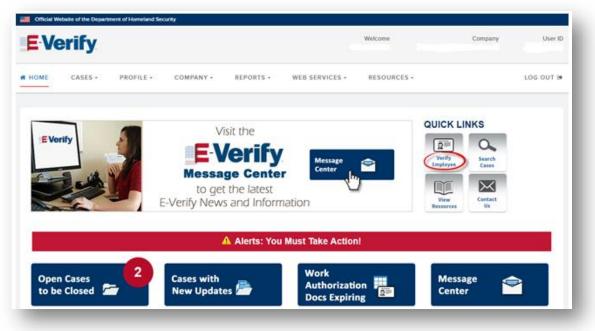


# How does E-Verify work?





# **Initiating an E-Verify Case**



- 🚽 At E-Verify home page
  - Click on "Verify Employee"
- **Will need**:
  - Completed Form I-9 with employee's Social Security number (SSN)



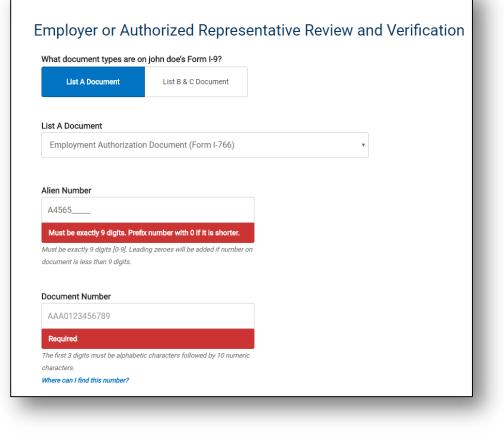
# E-Verify Case Processing Biographic

Verify Employee		Enter Form I-9 Information		
0	Enter Form I-9 Information	Employee Information	and Attestation	
i.		Last Name 😧	First Name	Middle Initial
0	Review Case	Looney	Tunes	MI
0	Case Results	Family name or surname         Other Last Names Used         Smith       Platt         If multiple last names, type each one and hit 'Enter         Date of Birth         01/31/1958	Given name	
		U.S. Social Security Number		
		556-88-7741		



# **Case Creation - Documents**

### Immediate prompts with a field error message for inaccurate data entry





# **Case Results**

	• Details
Enter Form I-9 Information     Employment authorized - Case 2018123162     Closed       Review Case     is authorized to work in the United States and the case has been automatically closed.	
Case Results View All Cases	

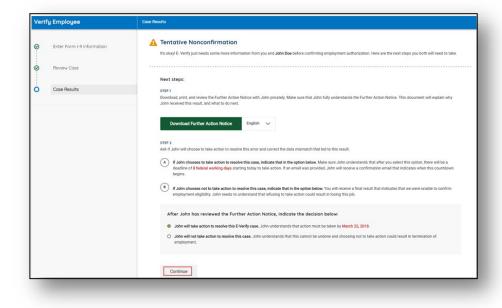
### **Cased Closed**

- The system automatically closes Employment Authorized (EA) results
- Record Case Verification Number on Form I-9 and/or print out the case details and attach to Form I-9
- Clicking Continue will generate the View/Search Cases page.



# **Tentative Nonconfirmation (TNC)**

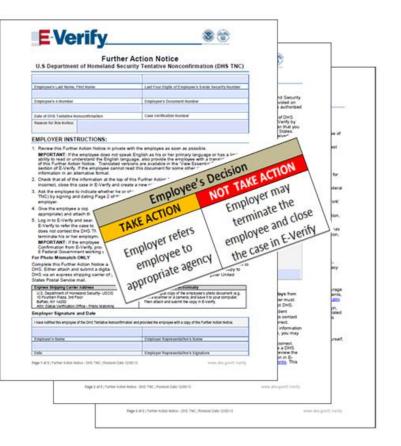
- Information from an employee's Form I-9 did not match government records
- Employee may still be authorized to work and/or is lawfully present in the United States.
- **V** Common reasons for TNC:
  - SSN did not match
  - ID document could not be verified
  - Citizenship or immigration status changed
  - Typographical errors





# **TNC – First Step** Print Further Action Notice

Verify Employee	Case Results	
Enter Form I-9 Information	Tentative Nonconfirmation  Its okay E. Verly just needs some more information from you and John Doe before confirming employment authorization. Here are the next steps you both will need to take.	
Review Case	Next steps	
Case Results	STEP 1 Download, print, and review the Further Action Notice with John privately. Make sure that John fully understands the Further Action Notice. This document will explain why John received this result, and what to do next.	
	Download Further Action Notice English 🗸	





### **TNC** Download Referral Date Confirmation

	Referral Date Confirmation	
	(Social Security Administration (SSA) and U.S. Department of Homeland Security (DHS))	
	E-Verify Case Verification Number: 2018064194603WZ	
Cose Results  Confirmation: John intends to take action to resolve this case.	Employee Name: Doe, John	
You have referred John Doe to DHS and SSA on March 12, 2018. To proceed, select a language and download the Referral Date Confirmation below. Provide this to John, who has contested this dual DHS/SSA TVG. John has until to contact DHS and SSA to resolve this issue. Download Referral Date Confirmation English	Your employer referred your E-Verify case to SSA and DHS after you decided to take action to resolve a Tentative Nonconfirmation. This document confirms that your case was referred to SSA and DHS.	
E Varife off and a fabric sea at the threads in our at the fabric second P Varife between P and the in F Varife and direct	What you should do	
E-Verify will update John's case status through the case status after feature on your E-Verify homepage. Be sure to log in to E-Verify periodically – you'll need to close the case once it's updated with the final status. You can re download the Further Action Notice in English or Spanish if needed.	Visit an SSA field office and call DHS within 8 Federal Government working days, by [03/15/2018 (MM/DD/YYYY), to begin to resolve the TNC. If you have not received the E-Verify Further Action Notice from your employer, contact your employer immediately to obtain this notice.	
Continue	The E-Verify Further Action Notice includes information about your E-Verify case and which documents you need when you visit SSA and contact DHS. Have the E-Verify Further Action Notice when you visit an SSA field office and contact DHS.	
	IMPORTANT: If you are a naturalized U.S. citizen and the reason for this notice on Page 1 is "SSA is unable to confirm U.S. citizenship;" you do not need to visit an SSA field office to resolve the SSA TNC. Instead, call DHS at 888-897-7781 within 8 Federal Government working days from the date your employer refers your case (TTY: 800-877-8339) to confirm your status as a U.S. citizen. Provide DHS the following information:	
	The case verification number from this Referral Date Confirmation; AND	
	<ul> <li>Your Naturalization Certificate Number or Alien Number. If you do not have your Naturalization Certificate Number or your Alien Number, visit an SSA field office with your proof of U.S. citizenship to resolve the SSA TNC.</li> </ul>	
	If you do not take action within 8 Federal Government working days, by 03/15/2018 (MM/DD/YYYY), a Final Nonconfirmation will be issued and your employer may terminate your employment. Employers must allow you to take action to resolve a TNC and may not take adverse action against you because of the TNC while you are contesting the DHS TNC and your E-Verify case is pending.	
	For More Information	
	If you have questions about what to do, contact E-Verify at 888-897-7781 (TTY: 877-875-6028) or email <u>E-Verify@dhs.gov</u> . If you need assistance in a language other than English, you may ask the E-Verify customer representative for an interpreter. For more information on E-Verify, including our privacy practices and program rules, visit the E-Verify website at <u>www.e-verify.gov</u> .	

### **E** Verify

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Case Resu

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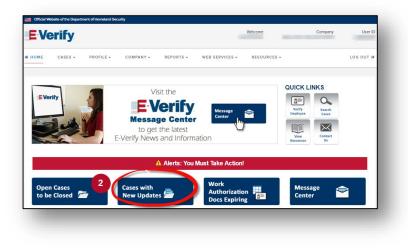
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#### **E-Verify for Web Services**

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# **Results after TNC Referral**

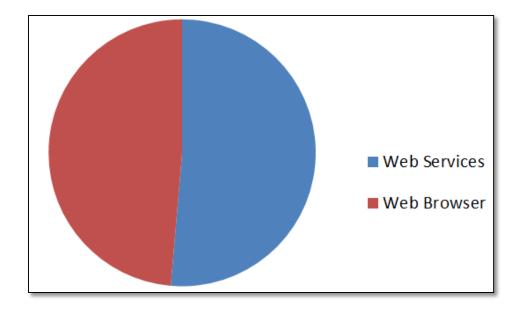
Check E-Verify periodically for one of the following responses:







# **FY 2017 Case Statistics**



More than 36.3 million cases created in FY 2017

> Web services users account for ~52% or 18.9 million

Web browser users account for ~48% or 17.4 million



# **Section III: E-Verify Web Services**

- Defining Web Services
- E-Verify Web Services Access Method
- E-Verify Web Services Operational Components
  - Browser Ops and Account Management
  - Software
  - Web Services and Maintenance



# Web Services – What is it?

### Using a comparison:

- Web pages for people to communicate and collaborate with each other or with a web site
- Web services for programs to communicate and collaborate with each other, server-to-server
- Web services is a collection of open protocols and standards used in exchanging data between applications or systems – such as:
  - SOAP (Simple Object Access Protocol)
  - WSDL (Web Services Description Language)



# E-Verify Web Services – (con't)



#### Software developed or purchased by employers or E -Verify employer agents

- Software requires testing, certification and maintenance
- Data entry and case creation processes designed by software developer
- E-Verify business rules apply
- Server-to-server Internet connection to E-Verify
  - Leverages web services technology



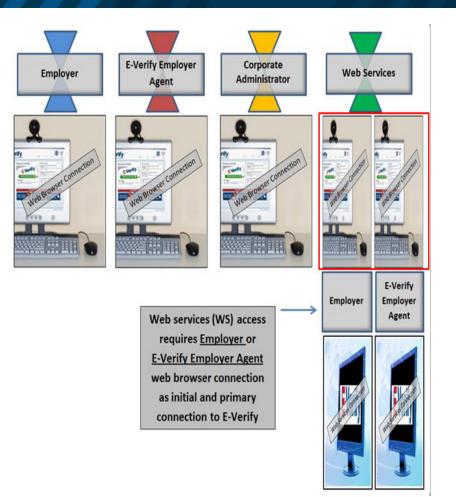
### **Web Services Access Method**

### Web Browser Connection

- Available after signing MOU
- WS Employer or WS Employer Agent
- Used to create cases while WS software under development
- Used for account management
- Used if WS connection not available or software not updated

### Web Services Connection

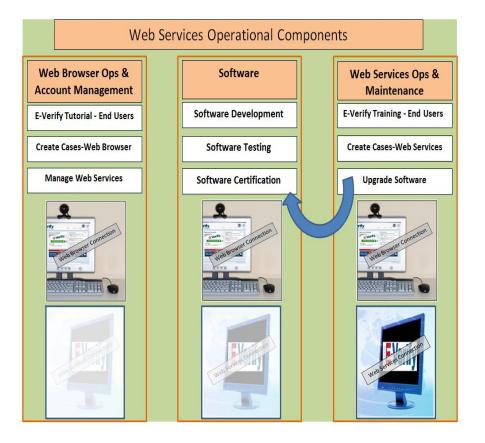
- Available after software is developed and tested
- Must keep software updated to retain connection to E-Verify





# **E-Verify Web Services Components**

- Web Browser Operations and Account Management
- 🚽 Software
- Web Services Operations and Maintenance





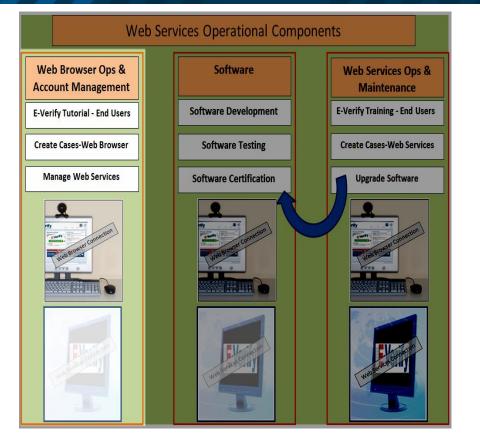
# Web Browser Ops –

#### **Account Management**

Web services access enrollment complete/MOU signed

### Browser connection operational

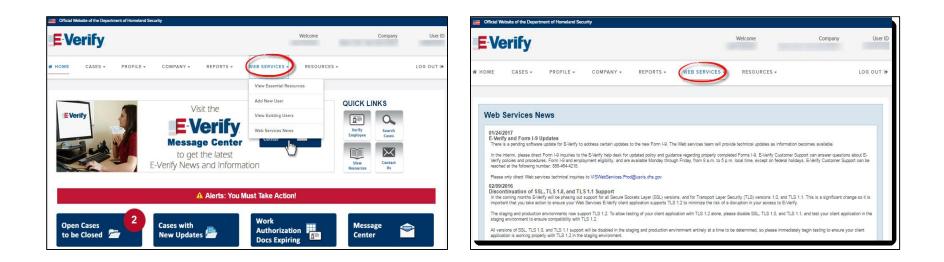
- WS employer or WS E-Verify employer agent
- "Manage Web Services" link
- Create cases
- Update profile/add users
- Create client accounts under WS E-Verify employer agent
- Web services connection not used or initially operational





# Account Management (con't)

# Program administrators have access to manage Web services accounts





# Interface Control Agreement (ICA)

- Contains executable code necessary to build Web services software interface
- Issued to new enrollees that choose Web services
- Re-issued each time E-Verify is upgraded



Interface Control Agreement Between Verification Information System (VIS) E-Verify Web Service Access Method and Employers and E-Verify Employer Agents

> FINAL Version 29 for VIS Release 19.1.0.

> > February 16, 2016

ITDL NUMBER: 180893

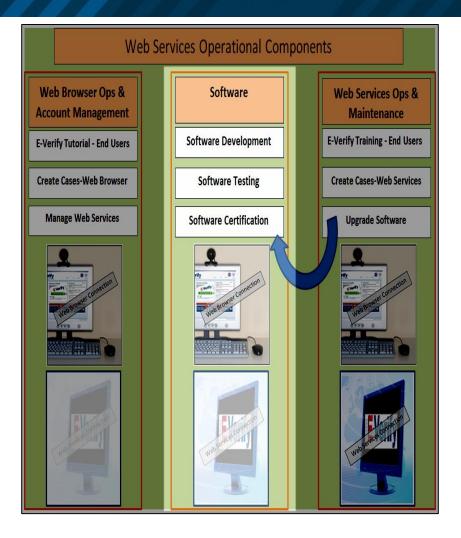
Task Number – T0002AJM036 Contract Number – GS00T99ALD0



# Software

### 🚽 Review ICA

- Determine software requirements and design
- Develop software
- Conduct software testing
- Participate in software certification process with E-Verify
- Web services connection not used or initially operational





# **Software Development**

- Initial software must be completed within six months of signing the MOU
  - ICA requirements
  - Submitted to E-Verify for certification testing
  - Approved for system access
- E-Verify may conduct progress checks during development
- Implement physical, electronic, and procedural safeguards



# **Software Testing & Certification**

### Certification process ensures software can send and receive E-Verify transactions

- Vendor software not seen
- Tester sees only Web services server communications

### Software must satisfy entire certification test

• Failure ends test - organization corrects and reschedules

Certification applies only to organization's software

Does not apply to users or developers

DHS does not certify organizations – only software transactions



# **Certification Disclaimer**

# This disclaimer is included with all tests:

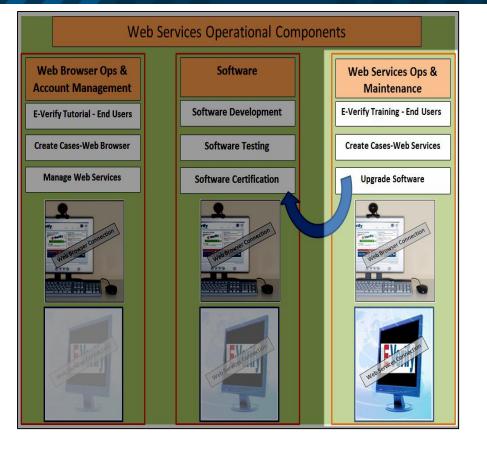
Important Information about the Certification Test

Meeting the current technical requirements does not mean that the same Web service will continue to meet future E-Verify release technical requirements. It is important that your company is aware that the Web service access method to the E-Verify system requires the user to upgrade their system interface with every E-Verify release deployed by DHS in order to stay in sync with the web-based version of the system. The <u>Department of Homeland Security does not offer certification of</u> <u>companies</u> who offer services related to the use of E-Verify or employment verification.



# Web Services Ops and Maintenance

- E-Verify training for all Web services end users
- Web services connection operational
- Create cases via Web services connection
- WS E-Verify Employer Agents support client companies
- Complete software upgrade after receipt of new ICA





# Training

# Employers and Employer Agents are required to:

- Utilize Training Requirements and Guidelines for Web Services Users
- Implement training for all end users and support personnel
- Update training programs as E-Verify changes occur
- Submit training materials for DHS review if requested
- Provide updated user manuals to users within 30 days

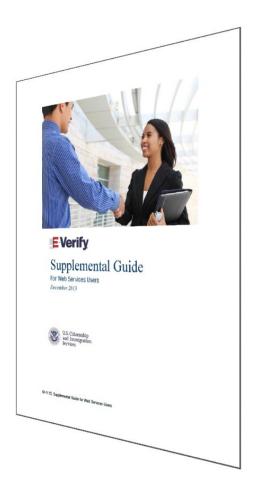




# **Training Resources**

### E-Verify User Manual

- Supplemental Guide for Web Services Users
- Training Requirements and Guidelines for Web services Users
- Self-Assessment Guide for Web Services Users

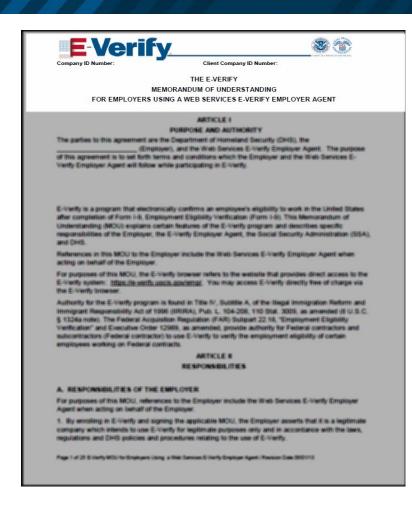




# Memorandum of Understanding (MOU)

### **Web** services MOU types

- Web Services Employers
- Web Services E-Verify Employer Agents and Software Developers
- Web Services Clients of EEAs
- Legal agreement between employers, E-Verify employer agents and clients of agents
- E-Verify business rules for users
- E-Verify employer agents can be liable for E-Verify misuse by their client(s)





# **System Maintenance**

### **Software Updates**

Required whenever E-Verify builds or updates system

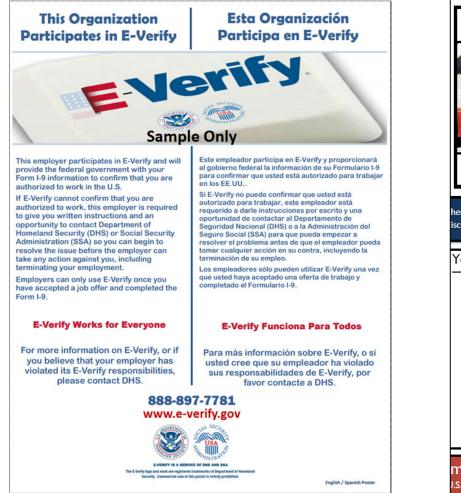
### Notification

- Web Services News Feed
- Interface Control Agreement
- Updates must be completed within 6 months of ICA release





# Required Posters – Must Be Visible to Prospective Employees



#### IF YOU HAVE THE RIGHT TO WORK



#### Don't let anyone take it away.

Contact IER

Email us

Or write to

(IER).

For assistance in your own language

U.S. Department of Justice - CRT

950 Pennsylvania Ave., NW Washington, DC 20530

Immigrant and Employee Rights - NYA

Phone: 1-800-255-7688

TTY: 1-800-237-2515

IER@usdoj.gov

#### here are laws to protect you from iscrimination in the workplace.

#### You should know that...

In most cases, employers cannot deny you a job or fire you because of your national origin or citizenship status or refuse to accept your legally acceptable documents.

Employers cannot reject documents because they have a future expiration date.

Employers cannot terminate you because of E-Verify without giving you an opportunity to resolve the problem.

In most cases, employers cannot require you to be a U.S. citizen or a lawful permanent resident.

#### 

If any of these things happen to you, contact

the Immigrant and Employee Rights Section

mmigrant and Employee Rights Section
J.S. Department of Justice, Civil Rights Division <u>WV</u>

www.justice.gov/ier



# Stay Up to Date

- Subscribe to <u>e-newsletter E-Verify Connection</u>
- Visit our websites:
  - I-9Central
  - E-Verify
  - Office of Citizenship
  - E-Verify <u>What's New</u>
- ✓ Submit an idea <u>E-Verify Listens</u>
- 🖌 Like <u>USCIS on Facebook</u> 🔤

Follow www.Twitter.com/EVerify for Form I-9, E-Verify, myE-Verify, Self Check, employee rights and more.

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View more USCIS @USCIS					
USCIS E-Verify @EVerify 2h Join our #Spanish Employee Rights webinar today at 2pm ET and discuss anti-discrimination with the experts. tinyurl.com/lwbf7fy					
USCIS E-Verify @EVerify 3h Learn more about #Employee Rights today at 2pm ET in #Spanish. Includes #FormI9, E-Verify and more! tinyurl.com/lwbf7fy					
USCIS E-Verify @EVerify 5h Workers and #Worker Advocates:, order a free #EVerify Employee Rights Toolkit on DVD/CD! go.usa.gov/JKrF					
USCIS E-Verify @EVerify 6h FormI9 Alert: DHS extends TPS/work authorization for eligible nationals of #ElSalvador. go.usa.gov/zzFJ					
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# **E-Verify Outreach**

- Free Customized Webinars
- Content for your newsletters
- Authorization to use the E-Verify<sup>®</sup> Logo and Name and I E-Verify Seal
- Add E-Verify to your job announcements
  - Example: "Our company uses E-Verify to confirm the employment eligibility of all newly hired employees. To learn more about E-Verify, including your rights and responsibilities, please visit: <u>www.e-verify.gov/</u>



# **Customer Service**

E-Verify received the highest rating for customer service of all federal agencies

(2017 American Customer Satisfaction Survey)

- Employer Hotline: (888) 464-4218
- Employee Hotline: (888) 897-7781
- Form I-9 E-Mail: <u>I-9Central@dhs.gov</u>
- E-Verify E-Mail: <u>E-VerifyOutreachSupport@uscis.dhs.gov</u>
- Form I-9 Website: <u>www.uscis.gov/I-9Central</u>
- E-Verify Website: <u>www.E-Verify.gov</u>
- Web Services Technical Support: <u>VisWebServices.E-Verify@uscis.dhs.gov</u>
- Web Services Software Specific: Contact your local software provider





### **COMMENTS ON OUR WEBINAR?**

### Send to:

### E-VerifyOutreachSupport@uscis.dhs.gov

\*Include date, time and topic of the webinar

THANK YOU!

www.e-verify.gov

